

## **Koffman Limited Windows Warranty**

Koffman Limited uses top quality materials from Europe for manufacturing PVC-U windows and doors. In addition to quality, product warranty is one of the other important considerations in choosing the suppliers. Our warranty to customers is backed by our material suppliers.

### **PVC-U profiles:**

PVC-U windows and doors based on Profine Koemmerling profile have 15 years serviceability warranty for the profiles. Koffman PVC-U windows passed all tests as required by NZS 4211.

### **Hardware:**

Winkhaus and Hoppe are one of the top-quality window hardware manufacturers in Germany. Koffman provides our customers 5 years functionality warranty for the German hardware installed in our windows and doors.

### **Glass:**

All double or triple glazing of Koffman PVC-U windows and doors meet EN1279 durability and performance requirements with 10 years warranty from our glass supplier Glassolutions of Saint Gobain.

This warranty does apply if products were installed according to our and supplier's instructions and maintenance is carried out as specified in Koffman Windows Owner Maintenance Manual.

The warranty becomes invalid where repairs are carried out by any person not authorised by the Company.

The warranty may be withdrawn at the discretion of the Company if full payment for products or service has not been received.

Any warranty claim shall be in writing to the Company within 14 days of the defects becoming apparent.